

## What does this mean for me?

People who are eligible for NHS continuing healthcare will have much more say over how their health and wellbeing needs are met.

If you are receiving direct payments through social services, you will be able to continue with this even if you become eligible for NHS continuing healthcare.

If you would like to find out more about having your Personal Health Budget as a Direct Payment, please ask your care coordinator for more information.

You may choose to keep your existing services exactly as they are.



If you require this leaflet in an **alternative format**, such as large print, please contact Bromley Continuing Healthcare Team.

## What do you think?

We are keen to hear your thoughts on this as it will provide us with feedback and will help us develop a service that works well for everyone.

If you have any questions or comments on continuing healthcare or personal health budgets, please contact:

### Bromley Continuing Healthcare Team:

Tel: 01689 866 178

Email: [BROCCG.continuingcarereferrals@nhs.net](mailto:BROCCG.continuingcarereferrals@nhs.net)

### Patient Advice and Liaison Service (PALS)

You can contact the Patient Advice and Liaison Service (PALS) for each health service provider to sort out problems you have with NHS services in Bromley.

Princess Royal University Hospital: 01689 863 252

Queen Elizabeth Hospital: 020 8836 4592

Lewisham Hospital: 020 8333 3355

Croydon University Hospital: 020 8401 3210

GP services (NHS England): 0300 311 22 33

### Are you happy with your NHS services?

To make a complaint please contact the NHS Bromley CCG switchboard

Tel: 01689 866544

This leaflet can be downloaded at [www.bromleyccg.nhs.uk](http://www.bromleyccg.nhs.uk).



**Bromley**

**Clinical Commissioning Group**

# Personal Health Budgets for Continuing Healthcare



