

STAKEHOLDER BRIEFING

Issue 1 – May 2019

WHAT IS ONE BROMLEY?

Integrated care in Bromley

Welcome to the first issue of the **One Bromley** stakeholder briefing, which provides an overview of the work we are doing together in Bromley to deliver more joined up care for our residents. You can find more information about One Bromley [here](#).

Health and care needs are very different today from those our current system was designed to address. People are living longer, new treatments and technologies are being developed and more people are living with long term conditions.

Health, social care and voluntary services have been working

together for some years to provide improved joined up care for Bromley residents. The name of this local integrated care partnership is One Bromley. It brings together local health providers such as King's College Hospital NHS Foundation Trust, Oxleas NHS Foundation Trust,

Bromley Healthcare, Bromley GP Alliance, St Christopher's, Bromley Council, Bromley Clinical Commissioning Group and Bromley

Third Sector Enterprise (representing the voluntary sector) to more formally join forces and deliver seamless, personalised and joined up care for individuals.

It is about improving outcomes, independence and quality of life for our residents.

Developments in Bromley over the last few years, such as the integrated care networks (ICN), have enabled residents to benefit from joined up care that is cohesively delivered by a range of staff working in different organisations. We want to replicate this successful approach in many other programmes of care.

Working in a more joined up way enables us to achieve the vision set out for the NHS which is to deliver more integrated services, and remove barriers so that we focus on systems of care and not organisations.



WHAT DIFFERENCE WILL IT MAKE?

Patients are already benefitting from the joined up work being delivered through One Bromley. Such as:

Proactive Care

Patients with complex and long term health conditions are able to get extra support on the integrated 'proactive care pathway'. GPs identify and refer patients who are at greater risk of going into crisis and ending up in hospital. They are assessed and a personalised package of care, delivered by a multi-disciplinary team, is put in place to keep them well and out of hospital. Over 3,000 patients have been referred so far. For those where there have been previous emergency admissions to hospital, this has reduced by 23.6%.

Bromley @Home

The Bromley @Home Service provides a range of services to support patients in their own home, by either preventing unnecessary admission to hospital, or by helping them return home sooner.

At March 2019, the service has seen 256 referrals with only 2% of patients being admitted to hospital. We expect this to improve as we

introduce more specialist input into the team. The service has made a significant cost saving to the wider healthcare system and improved the care for these patients.

Improved GP services in residential care

A new general practice has been set up for people in residential care. Often these patients have a higher rate of hospital attendances and admissions and more health care needs. The new GP service will provide proactive care through regular ward rounds and urgent care to the 1,800 people living in residential care. The service will use doctors, nurses and pharmacists to work with the care homes as well as the patients and their families to avoid unnecessary hospitalisation and improve the quality, access and experience of primary care for these patients. across a range of services. Patients are benefiting from this approach. the new Bromley @home service which is supporting people at home has seen only 2% of patients referred so far having to be admitted to hospital, and a new primary care service is providing more proactive and personalised support for those living in residential care.

For more information about One Bromley, please contact [Bromley CCG](#)

NHS LONG TERM PLAN

The NHS Long Term Plan published in January 2019 sets out the direction of travel for all health and social care systems to work together to deliver joined up care for patients. It supports the work we are already doing in Bromley. One Bromley brings together providers, voluntary services and commissioners to more formally join forces to build on the existing good work and deliver even more personalised and joined up care.