

Our Healthier South East London Partnership Update Winter 2018 Edition

Our updates provide an overview of the work of Our Healthier South East London, the Sustainability and Transformation Partnership for south east London, over the past couple of months. They are designed for sharing with boards, governing bodies and other key partners and stakeholders.

At a glance

- In recent months, local authority leaders have played an increasingly active role in the Our Healthier South East London partnership. Directors of adult social services from all local authorities continue to meet with the [South East London Commissioning Alliance](#) executive every six weeks. Directors of Public Health also meet regularly to develop and lead a joint approach to prevention work.
- We are pleased to welcome Fiona Connolly, Director of Adult Services (DAS) at Lambeth Council as Joint Senior Responsible Officer (SRO) for the [Transforming Care Partnership](#) and Stuart Rowbotham, DAS at Bexley Council as Joint SRO for the [Community Based Care Programme](#). Fiona and Stuart join our local authority lead, Aileen Buckton, DAS at Lewisham Council. Aileen has worked closely with OHSEL for several years.
- We had a stall at the London Health Board conference on 25 October. Led by the Mayor of London and Chief Executive of NHS England, the conference discussed social prescribing, air quality, asthma in young people, crime, workforce, homelessness, digital apps for self-care, children and young people's mental health, diet and dementia. [Read more here](#).
- Seven projects developed by NHS trusts in south east London have been awarded small grants to help the spread and adoption of innovations across our local communities. South London Innovation Awards 2018 are awarded by the Health Innovation Network in partnership with Health Education England. One example is National Autism and ADHD Psychology Service (NAAAPS) / South London and Maudsley NHS Foundation Trust's project that uses an appreciative inquiry approach to increase the voice of adults with an autism spectrum condition in shaping psychological services. You can read about all the successful projects on the [HIN website](#).
- Building on our work to look at south east London as a system of systems, we are taking part in an 11-week aspirant integrated care system programme.



This will help us to understand the potential benefits and challenges of further integration for example at borough level in Bromley and across care pathways that cover south east London. The programme will help us to assess our readiness to apply to become a Wave 3 integrated care system. More information about integrated care systems is available on [NHS England's website](#).

Meetings

OHSEL Board (replacing the Strategic Planning Group) is our key decision-making group for the programme and includes representatives from across our partner organisations. Details of the meeting held on 10 September are available on our [website](#). The next meeting is due to take place on 9 November 2018. Further information about this can be found under the meetings section of the website.

Update from programme groups

Urgent and Emergency Care

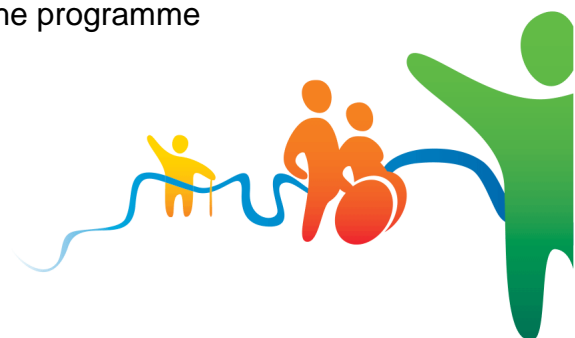
Detailed local plans have been developed to prepare for the seasonal increase in demand over winter. These include a programme of flu vaccinations, early alert systems for all services affected by winter pressures, more community-based treatment and better patient flow within hospitals. We are using winter funding to support these plans for example by investing money in same day urgent care services.

A new enhanced 111 Integrated Urgent Care service, with additional input from GPs, nurses, paramedics and pharmacists is being introduced with full implementation planned for the end of February 2019. The new service will give people easier access to more integrated urgent care and help reduce demand on hospitals and ambulances.

Digital

The Health and Social Care Network project to replace the N3 network is underway at provider trusts, GP practices and CCG offices. This change will help deliver a more reliable service making it much easier to implement new technologies as they emerge.

We have submitted bids to NHS England for a new digital programme; Health Systems Led Investment in Provider Digitisation (HSLIPD). The programme



includes 18 projects that will help us to continue to modernise our hospital IT systems. Results of bids should be known in early November.

Primary Care digitisation project; we are scanning historical patient records at over 30 GP practices with a plan to make additional clinical areas available.

Mental Health

Two pilot projects in Bexley and Southwark have received funding from Health Education England to train people who have experienced mental ill health to become peer mentors. They will work from crisis cafes and community hubs and be able to help people moving from hospital to the community and people at risk of becoming ill. The funding is part of the drive to increase the number of people working in mental health and to reduce the pressure on A&E departments.

SLaM, King's College Hospital and St Thomas' hospital were also awarded funding to work with health professionals in primary, community and emergency department settings to improve their skills and knowledge about mental health alongside patients' physical health needs.

Planned Care: Orthopaedics

Age UK Lewisham hosted a focus group for patients to share their experience of hip or knee surgery in the last 12 months and help us look at service improvements. The feedback will help us further understand patients' experience and help to make pre and post op processes work better.

Community based care

£2 million has been allocated from the GP Five Year Forward View Access Funding to accelerate collaboration in general practice and primary care working at scale. This will allow GPs to collaborate and deliver more care in the community while sharing best practices to share resources, expertise and services.

The South East London Primary Care Networks has the aim of targeting services to meet the specific needs of residents. Patients will have access to bigger teams of multi-professional staff in their communities such as GPs, nurses, pharmacists and mental health professionals. The funding is also helping systems to integrate across practices. This will enable performance, quality and population health data and analytics to inform how we best plan services for our patients in the future.

Building on discussions to date we will be agreeing the governance and membership of a new clinical leadership group on prevention. This group will include wider stakeholders such as provider and commissioning leads, alongside public health, research and clinical expertise.



Cancer

The South East London Cancer Alliance showcased its work at a Cancer Alliance Early Diagnosis event in Manchester. Presentations included a review of the Rapid Access Diagnostic Clinic's first year, the roll-out of the transperineal prostate biopsy technique, and how to support the delivery of faster cancer pathways

Two new 'one-stop' diagnostic clinics for gynaecology 2ww (two-week wait) referrals have been set up in south east London. The clinics aim to speed up the diagnosis of gynaecological cancer and improve patient experience. Located at Queen Elizabeth Hospital (QEH) and University Hospital Lewisham (UHL), the one-stop clinics provide patients with as many services and tests as possible during their first appointment, including ultra sound scan, hysteroscopy and biopsy.

Workforce

We have been looking at how to increase the number of nurses in south east London. As a result of a workshop we recently organised, colleagues across the system are beginning collaborative work on widening participation, nurse placements, evidencing the level of nurse workforce need and further developing existing nurses.

Five projects to enable new ways of working to benefit GPs, the wider workforce and patients will launch in November, following a successful bid to NHS England for local GP retention resources to support at scale projects in south east London.

The Physician Associate Development Programme will increase the number of physician associates working in surgeries in south east London and enhance the skill mix and capacity of GP practices in our boroughs. This programme is cost-effective and will contribute to improving delivery of enhanced person centered care in our local communities.

As part of our transformation work involving the non-clinical workforce, our two cohorts of supervisor level coaching and mentoring certificates have been completed and we have established three cohorts of diploma level manager training (aspiring, established and advanced).

Future work includes, collaborating with partners in south west London on a new apprenticeship project. We will also be developing and launching a process to support professional coaching for a cohort of mid/late career GPs in line with the retention fund.



Estates

Plans to develop Gallions Reach Health Centre in Thamesmead, Greenwich support our strategy to improve general practice infrastructure and support care closer to home through community health and wellbeing hubs. Funded through the [Estates, Technology Transformation Fund](#) (ETTF) and costing about £7 million. Patients will be able to access a wider range of services including GP and nurse appointments from 8am to 8pm, seven days a week. The refurbishment will include new consulting and treatment rooms, improved reception and waiting areas, new facilities to deal with minor injuries, a community space and better IT systems to improve the way information is shared between health services in the area. The business case process is underway and we expect construction to start in late summer 2019.

