

Community phlebotomy services in Bromley

Bromley Clinical Commissioning Group is making some changes to phlebotomy (blood taking) services in Bromley

From Monday 1 October, phlebotomy services will have a new home in locations across Bromley. Rather than visiting the Princess Royal University Hospital (PRUH) walk-in clinic, you will be able to have your bloods taken in a number of local GP practices and existing walk-in centres. The last patients will be seen at the PRUH walk-in clinic on Friday 28 September.

The current walk-in phlebotomy clinic at the PRUH will be transformed into a discharge lounge. A discharge lounge is a designated space for patients who have completed treatment and are in the process of returning home or to a new placement. The new discharge lounge facilities will significantly improve the quality of care for patients at the PRUH.

From October, the Bromley GP Alliance (BGPA) will be expanding their Booked Appointment Phlebotomy Service and opening a new five day clinic at the Summercroft Surgery in Farnborough. The BGPA will also be significantly expanding their services at Dysart (Bromley town centre) and Ballater (Orpington) to provide patients with more options for phlebotomy and reduce the demand on any single clinic.

Walk-in clinics will continue to be available at Beckenham Beacon and Orpington Hospital. Outpatients and children aged 12 and under, will continue to have their blood tests taken at the PRUH, and housebound patients will continue to have their blood taken where they live.

Our aims for the expanded booked appointment service are to:

- Reduce waiting times for blood tests. No one should wait more than 15 minutes on the day of their booked appointment.
- Minimise pressures on existing hospital based walk-in clinics.
- Provide more options and choice about where patients can go for a blood test in Bromley.
- Improve car parking availability at the PRUH for users of other services.

A new feature of the service is that patients will now be able to directly contact the Bromley GP Alliance to book their appointments by phone (from 24th September 2018). Alternatively, GPs and practice staff will continue to be able to book appointments electronically during their consultations. A text reminder service is operated by the Booked Appointment Service.

The full list of phlebotomy locations, dates and times can be found on the reverse of this leaflet. For more details please contact the CCG by telephone: 0203 930 0100 or emailing: broccg.contactus@nhs.net

Community phlebotomy services in Bromley

Blood tests are available by booked appointment at a number of GP practices across Bromley along with two walk-in clinics

The Bromley GP Alliance Booked Appointment Phlebotomy Service is available to anyone registered with a Bromley GP. You do not need to be registered with Ballater, Dysart, Summercroft, and Park Practice to be able to use the BGPA Booked Appointment Phlebotomy Service at these practices.

Your GP can book an appointment for you during your consultation, or you can contact the Bromley GP Alliance directly to book, cancel and rearrange a blood test on 0203 468 5068 (from 24th September 2018).

GP-referral phlebotomy is no longer available at Princess Royal University Hospital (PRUH) however outpatient phlebotomy will still take place at the hospital. Children 12 years and under are seen by the children's team at the PRUH, by appointment only and booked by your GP.

If you are housebound you will continue to have your bloods taken by a community nurse by arrangement with your local GP.

The community phlebotomy service is closed on weekends and public holidays.

Ballater Surgery

108 Chislehurst Road,
Orpington, BR6 0DP
Wednesday 08.00 -18.00
Thursday 08.00 - 15.00
By appointment only
Bromley GP Alliance
Tel: 0203 468 5068

Beckenham Beacon

379-397 Croydon Road
BR3 3QL
Monday – Thursday
07.30 – 16.30
Friday 08.30 – 16.30
Walk in only
Tel: 0208 315 8880
There is limited pay and display parking on site. Holders of disabled badges can park free of charge.

Dysart Surgery

13 Ravensbourne Road,
Bromley, BR1 1HN
Monday 14.00 – 18.30
Tuesday – Thursday
08.00 – 18.00
Friday 13.00 – 18.30
By appointment only
Bromley GP Alliance
Tel: 0203 468 5068

Park Practice

17 Oakfield Road,
Penge, SE20 8QA
Monday 08.15 – 13.00
Wednesday 08.15 – 14.30
By appointment only
Bromley GP Alliance
Tel: 0203 468 5068

Orpington Hospital

Sevenoaks Road, BR6 9JU
Monday – Thursday
07.30 – 16:30
Friday
08.00 –16.30
Walk in only
Tel: 01689 863000

Summercroft Surgery

Starts Hill Road,
Farnborough (close to PRUH), BR6 7AR
Monday 08.00 – 17.00
Tuesday 09.30 – 18.00
Wednesday 08.00 – 16.30
Thursday 09.30 - 18.30
Friday 08.00 – 16.30
By appointment only
Bromley GP Alliance
Tel: 0203 468 5068